



VILLA COLONIALE

Schumacher Luxury Retreat

COVID-19 PROTOCOL

The health of our guests, travel partners and colleagues
is the utmost importance to us.

Please see the following measures we are putting in place to keep you,
our valuable guest, safe when you next visit us.

OUR GUESTS

TEMPERATURE SCREENING

Please be advised that all guests arriving at the property will need to have a temperature screening done by our team. We make use of an infra-red thermometer upon your entry to the property. This measure is in line with the protocol set out by South African Government and assures you of the wellness of other guests on the property. Daily screening can be done also daily on request.

FACE MASK

Face mask are to be worn at all time both on and off property. Should you require assistance with a mask, please contact our manager who will gladly assist you.

HAND SANITIZER

There will be various points across the property where hand sanitizer will be available for your use. We ask you to sanitize your hands when visiting our breakfast room.

IF YOU ARE FEELING UNWELL

We have a doctor-on-call service available should you be feeling unwell. Should you be displaying any symptoms of COVID-19, please remain isolated in your room and alert our team so we may notify the relevant healthcare providers who will be able to assist.

THE HOTEL

MINIBAR

The minibar in your room has been sanitized for your peace of mind. We invite you to enjoy the minibar selection as part of your in-room amenities.

CLEANING & SANITIZING

We have partnered with our supplier to assist us in our cleaning and sanitizing effort throughout the guest house, making use of their COVID-certified products and suggested cleaning and sanitizing protocols.

BREAKFAST WITH US

The breakfast room & veranda has been reconfigured to follow social distancing protocols. Please be advised that hand sanitizer will be available for use.

SAUNA & FITNESS

Our sauna & fitness room will be opened subject to the provisions set out by government. When this happens, we shall exercise intensified hygiene, sanitation, and social distancing effort.

OUR TEAM

TRAINING

Our dedicated in-house team was trained and will ensure the health and safety of our guests and colleagues on the property.

TEMPERATURE SCREENING

Every staff member is screened daily upon arrival at work. Once a week our staff member will be sent for testing.

FACE MASK

Our team will be wearing cloth face masks at all times, for your safety and others.

HAND HYGIENE

Our team will undergo an ongoing scheduled handwashing program throughout the day. They will be also required to sanitize their hands regularly to maintain good hand hygiene and sanitation.

SOCIAL DISTANCING

In order to maintain a safe social distancing our team will implement contactless greetings whilst offering our warm Villa greeting.